## **JCWSCS 3 1** JAN 2005

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FACSIMILE T	RANSMITTAL SHEET				
TO: Office of Initial Patent Examination	FROM: Christopher J. Brokaw				
COMPANY: USPTO	JANUARY 28, 2005				
fax number: (703) 746-9195	TOTAL NO. OF PAGES INCLUDING COVER:				
PHONE NUMBER:	SENDER'S REFERENCE NUMBER: 50325-0809				
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NOTES/COMMENTS:					

Please correct the spelling of the first inventor's name to Datran Potter as indicated on the attached Filing Receipt, and

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IMPROVING SERVICE ACCOUNTING IN A NETWORK as indicated on the attached Filing Receipt.

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Trudy Bagdon
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APPL NO.	FILING OR 371 (c) DATE	ART UNIT	AL FEE RECO	ATTY.DOCKET NO	DRAWINGS	TOT CLMS	IND CLMS
10/683,918	10/10/2003	2153	1022 57	ET 50325-0809	5	34	2

**CONFIRMATION NO. 2248** 

29989 HICKMAN PALERMO TRUONG & BECKER, LLP 1600 WILLOW STREET **SAN JOSE, CA 95125** 

FILING RECEIPT \*OC000000011670840\*

SAN 15 2004

Date Mailed: 01/12/2004

Receipt is acknowledged of this regular Patent Application: It will be considered in its order and you will be notified as to the results of the examination. Be sure to provide the U.S. APPLICATION NUMBER, FILING DATE, NAME OF APPLICANT, and TITLE OF INVENTION when inquiring about this application. Fees transmitted by check or draft are subject to collection. Please verify the accuracy of the data presented on this receipt. If an error is noted on this Filing Receipt, please write to the Office of Initial Patent Examination's Filing Receipt Corrections, facsimile number 703-746-9195. Please provide a copy of this Filing Receipt with the changes noted thereon. If you received a "Notice to File Missing Parts" for this application, please submit any corrections to this Filing Receipt with your reply to the Notice. When the USPTO processes the reply to the Notice, the USPTO will generate another Filing Receipt incorporating the requested corrections (if appropriate).

Applicant(s) Darran

- Darren Potter, Kent, UNITED KINGDOM; John Zamick, Somerset, UNITED KINGDOM:

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Foreign Applications

If Required, Foreign Filing License Granted: 01/12/2004

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Non-Publication Request: Yes

Early Publication Request: No

Title

Preliminary Class

709

\*Improving Service Account

Page 2 of 2

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